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June 5, 2003

Marlene H. Dorch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street SW Washington, DC 20554

To whom it may concern,

This letter is to certify that Tel West Communications, LLC is unable to meet the requirements of the FCC "Drop Off" Rule. Our current system does not allow customers to be accessible after verification begins. As a result, agents cannot drop off the call after initiating third party verification and still be FCC compliant.

We currently lack the technical means to comply and enabling equipment upgrades is economically infeasible.

We will be using Voicetronic International as our TPV provider, as their recording system meets other FCC requirements.

Please note our need for exception, in accordance with CC Docket No. 94-129.

Jeff Swickard President

Tel West Communications, LLC